

HUNTINGDONSHIRE FLOOD CONTACT SHEET

Type of flooding	Authority to contact	Phone/Contact details
If you see foul water (waste water from toilet or washing machines/dishwashers) flowing over the ground or coming out of drains/manhole covers. Or flooded areas/roads have a sewerage smell.	Anglian Water is the Foul Water operator for Huntingdonshire but some areas are still not connected to the Foul Water system so check your water bill to see if/who you pay to dispose of your Foul Water.	If the flooding is causing difficulty to drive through then please phone 999 in an emergency. Do not walk in this water if at all possible. If so please wash footwear and any contact made thoroughly. Anglian Water Emergency No: 08457 145 145
A burst water main –	Anglian Water or Cambridge Water provide drinking water to Huntingdonshire - (check your water bill to identify the water company provider)	Anglian Water Emergency No: 08457 145 145 Cambridge Water Emergency No: 01223 706 050
If roads and path are difficult to pass due to high flood levels, especially if the vehicles are causing wash waves that could then contribute to property flooding.	Adopted roads are maintained by Cambridgeshire County Council Highways. Any private roads/land are not maintained by Highways and are the landowners responsibility. Highways have no responsibility for unadopted roads.	If there is imminent danger then phone the police explaining the road is impassable. If there is road flooding then phone Highways Emergency No: 0345 045 5212 if it is an Emergency or Out of Hours ring the Police.
If there is flooding from a River – e.g The Ouse or other watercourses in the District.	Phone the Environment Agency and explain the location. They will explain if it is a River they maintain or if it is the Internal Drainage Board responsibility or an Ordinary Watercourse. If it is an Ordinary Watercourse it is the responsibility of the landowner that abuts the watercourse to keep it clear. During times of flood blockages do occur .*	Environment Agency Emergency Incident No during times of flood is: : Flood Line on 0845 988 1188 (24 hour service). If flooding is from an Ordinary watercourse (all other ditches and streams) speak with Hunts DC and they will record this and offer advice where possible and if property flooding pass to the Flood and Water team at Cambridgeshire County Council to look into. Phone Hunts District Council on 01480 388388.

*If your home is at imminent risk of flooding please phone 999 and explain the situation to the operator. Please do not put your safety at risk by trying to unblock watercourses or drains in fast flowing water – whatever the depth. Please use the relevant numbers above to report such instances. If you are unsure or in none emergency instances please phone 101.

Hunts DC may be able to give out Sandbags but have no duty to do so.

Please take action before flooding happens to help you and your community by having a flood action plan – please go to <http://nationalfloodforum.org.uk/>

Also for further details to help you to take action to help yourselves
<http://www.environment-agency.gov.uk/homeandleisure/floods/31632.aspx>

Cambridgeshire County Council advice:
<http://www.cambridgeshire.gov.uk/environment/floodandwater/>

or email during office hours: floodandwater@cambridgeshire.gov.uk